PIEMA

PACIFIC ISLANDS
EMERGENCY MANAGEMENT
ALLIANCE

Emergency Operations Centre
(EOC) Awareness

# Emergency Operations Centre (EOC)
# Awareness Course – register now for online version

As weather and climate related disasters in the Pacific and across the globe intensify in severity and frequency, response and coordination agencies are increasingly required to work closely together and respond in a cohesive, consistent, and holistic manner. To ensure key personnel are well trained and exercised, to enhance interoperability and strengthen the relationships between these responders, a key activity is the establishment of common systems and multi-agency training.

The Pacific Community (SPC) through the Pacific Islands Emergency Management Alliance (PIEMA) project has developed a series of online modules to provide familiarise emergency management personnel with the activities undertaken when working in an Emergency Operations Centre (EOC). The EOC Awareness online modules are hosted on the SPC Moodle Platform (LearnBook) and accessible to users all across the region.

EOC Awareness provides an insight into the key activities and tasks undertaken by personnel working in an EOC.

This includes:
• Activating and de-activating the EOC
• EOC shift timeline
• Collecting Information
• Sharing information (internal and external)
• Recording Information
• Incident Action Plans
• Situation Reports

Similar to the Pacific Incident Management System (PacIMS) Awareness course these modules are built from arrangements, terminology, nomenclature, case studies and scenarios from the Pacific region.

EOC Awareness online outlines the foundational concepts and common activities undertaken within an emergency operations centre. EOC Awareness aims to strengthen the understanding of all parties of the relationships and roles performed in this often-complex operating environment.

The EOC Awareness online modules are appropriate for professional disaster management practitioners and others who are engaged to respond during a disaster from supporting government agencies, ministries and departments, non-government, and civil society organisations.

The EOC Awareness modules can be accessed both online and offline so it is not dependent on constant internet connectivity. This enables it to be delivered at national, sub-national and community levels.

To request access to the EOC Awareness online modules, please use this link: EOC Awareness Registration

Once you have been registered on SPC's Moodle (LearnBook), you will receive an email with a link, username and password and can commence the training.

If you require a downloadable version of PacIMS where internet connectivity may be an issue, please email piema@spc.int.

• An email will be sent to you with a link to download onto your laptop or USB and complete online.
• Included in the email will be instructions on how to send your completed course credentials back to us for recording in SPC Moodle (LearnBook).

For more information or questions, please email piema@spc.int