

# 1ST REGIONAL TECHNICAL MEETING FOR COASTAL FISHERIES

## PARTICIPANT FEEDBACK SURVEY RESULTS

### Snapshot:

- Meeting organisation, content and relevance were rated highly by delegates
  - 93% agreed that they gained new knowledge at the workshop
- The relevance of the workshop to delegates' work received the highest rating (4.6)
- Having to go out to buy lunch received the most neutral/negative response (43%), followed by participants having the opportunity to provide feedback when they wanted to (20%).



## Introduction

The 1st Regional Technical Meeting for Coastal Fisheries (RTMCF) was held in Noumea on 28 November to 1 December 2017 in response to member country request at HoF10. There were 71 attendees (49 from 22 member countries, and 8 development partners), along with SPC staff. Sixty completed feedback surveys (46 attendees and 14 SPC staff).

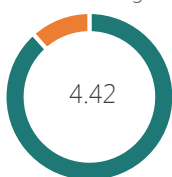
"I appreciated opportunity to participate and present. Lots of opportunities now to walk together to support countries on data management."

Delegates were asked to rate meeting organisation, content and relevance. All aspects received very positive scores, scoring an average of 4 out of 5 or greater, other than the lunch arrangements.

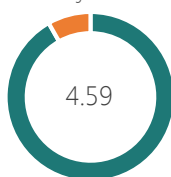


## Meeting content & participation

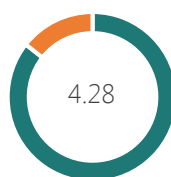
Meeting content overall rating



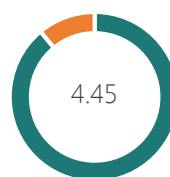
Relevance to your job



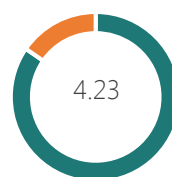
Participant engagement



Meeting organisation



Recommendations and action points



**Most useful:** Comments on what was most useful included: member countries sharing their experiences in relation to data and how they have addressed issues (12 comments); group discussions to share and hear from all participants (11); the presentation delivered by Jeremy Prince from Biospherics (6); countries starting to agree on data standardisation, storage and sharing and SPC's role (5); and, opportunities to connect and network with attendees including partners and NGOs (6); along with more general positive comments on the workshop overall (18).

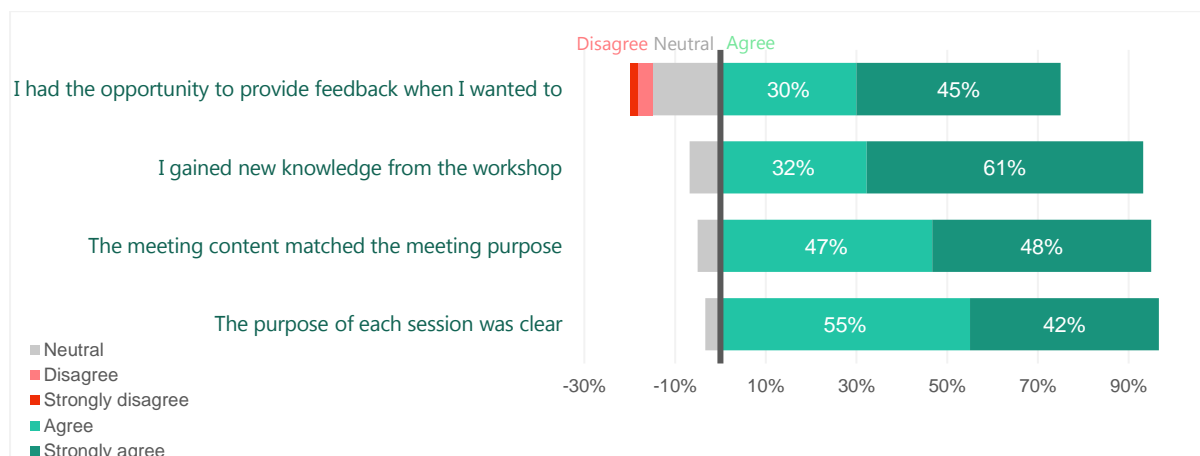
**Least useful:** In terms of what was least useful, three comments related to groupings for the group work, two related to the relevancy of the field trip location and two on WiFi/internet connection.

"I found the group work breakout sessions very useful, they provided the opportunity for sub-regions to discuss issues of common interest."

"What was most useful? The possibility to see the data collection methods in other countries and the common needs and challenges."

"There are common issues faced by most member countries, and most were willing to work together in using SPC as a central point for data storage."

Figure 1: Delegate feedback on meeting content



## Meeting facilities

**Overall conference facilities** were rated positively at 4.4 out of 5. 98% agreed the microphone and headset were easy to use, 98% agreed they could hear everything that was said, and 92% could see everything that was presented. The lowest rated facilities component was Wi-Fi, where 78% felt the Wi-Fi was adequate.

**Food and drink:** Participants buying their own lunch (compared to lunch provided at the venue with no allowance) received the lowest average rating in the feedback survey, at 3.5 out of 5. Morning and afternoon tea rated 4 out of 5.



## Suggestions for improvement

Delegates suggested the following improvements for future RTMCF meetings:

- ▶ **Participant engagement / ownership (8 comments):** Group discussions to be participant led with less SPC facilitation / input (5), countries choose their own topics or issues for presentations (2), facilitate participatory process for strategy development in group discussions (1)
- ▶ **Discussion questions (7):** Simpler questions as some were complex to answer (3), questions available before the workshop to discuss with colleagues and enable better preparation (4)
- ▶ **Include a mix of topics (6):** Address different topics next time (not data again). Suggestions for other topics included management, nearshore development, aquaculture, FADs, fishing technology, commercial/export species, tools for CBFM, lessons learnt
- ▶ **Meeting frequency and timing (6):** Hold the meeting annually (4), end Nov-Dec timing difficult (1), consider shorter at 3 days (1), hold pre-meeting with members only (1)
- ▶ **Lunch (6):** Have lunch available at SPC, even if it is for purchase, to keep everyone together as time was lost (5), additional cost difficult for NGO's (1)
- ▶ **Give per diem in full (4):** Participants to pay for hotel and food
- ▶ **Greater mix for country participants (6):** Country delegations to also include more community members (4), 'champions' in technical fields (1), including provincial / sub-regional staff (1)
- ▶ **Other suggestions** included: less packed agenda (2), different venue for better participation (2), receive ongoing updates on actions and successes from other countries (2), more technical to be distinct from HoF (2), calendar of activities for follow up (1), daily input from members on main actions from the day so things are not missed (1), and more notice (1).

## Annex: Result tables

Q1. Please rate the following aspects of the workshop:	Very poor	Poor	Average	Good	Excellent	N/A	Total	Weighted Average
Meeting content	0	0	3	28	28	0	59	4.42
Opportunity for feedback	0	2	2	26	30	0	60	4.40
Participant engagement	0	2	1	35	22	0	60	4.28
Time allocated for sessions	1	1	4	33	21	0	60	4.20
Meeting organisation	0	1	4	22	33	0	60	4.45
Group work	0	1	5	26	27	1	60	4.34
Conference facilities	1	0	4	22	33	0	60	4.43
Relevance of the workshop to your job	0	0	3	18	38	1	60	4.59
Morning and afternoon teas	2	6	7	19	26	0	60	4.02
Buying your own lunch (compared to lunch provided at the venue with no allowance)	7	8	11	7	21	6	60	3.50
Field trips to the market and aquarium	0	1	1	9	26	23	60	4.62
Recommendations and action points	0	1	3	28	16	2	50	4.23

Q2. To what extent do you agree with the following statements:	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	N/A	Total	Weighted Average
The purpose of each session was clear	0	0	2	33	25	0	60	4.38
The meeting content matched the meeting purpose	0	0	3	28	29	0	60	4.43
I gained new knowledge from RTMCF	0	0	4	19	36	0	59	4.54
I had the opportunity to provide feedback when I wanted to	1	2	9	18	27	3	60	4.19
Members were encouraged to share their experiences	0	0	4	17	39	0	60	4.58
Workshop attendees had the relevant experience to discuss agenda items	0	3	4	25	27	0	59	4.29
The microphone and headset were easy to use	1	0	0	14	45	0	60	4.70
I could hear everything that was said	1	0	0	13	46	0	60	4.72
I could see everything that was presented	1	1	3	16	39	0	60	4.52
The Wi-Fi and bandwidth was adequate	3	2	7	18	28	1	59	4.14

Q6. Which of the following groups do you represent?	Number
Member country	38
NGO	3
Academic institution	0
Donor partner / funder	2
SPC staff member	14
Other (please specify)	3

The meeting was supported by the Australian Government.

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For meeting papers and presentations visit <http://www.spc.int/fame/en/meetings/240>

